



TOOL BOX

ONLINE TRAINING FACILITATION



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Tools for Online Meetings

Name	Link	Description
Zoom	zoom.us	A widely used platform for video conferencing and virtual meetings.
Google Meet	meet.google.com	A free and easy-to-use video conferencing tool integrated with Google Workspace.
Microsoft Teams	teams.microsoft.com	A communication platform with video conferencing, chat, and document collaboration features.
Slack	slack.com	A messaging app for teams, supporting integrations with various productivity tools.
WhatsApp	whatsapp.com	A quick messaging tool that can be used for updates and coordination.
BigBlueButton	bigbluebutton.org	An open-source virtual classroom software designed for online learning and webinars.
Webex	webex.com	A secure video conferencing and webinar platform with interactive features.
Jitsi Meet	jitsi.org	A free and open-source video conferencing platform with no account required.
Whereby	whereby.com	A browser-based video meeting platform requiring no downloads.
GoToMeeting	gotomeeting.com	A professional video conferencing tool with robust security and webinar capabilities.
ClickMeeting	clickmeeting.com	A webinar platform with interactive features, polls, and screen sharing.
Adobe Connect	adobe.com/connect	A high-end virtual meeting and webinar platform for interactive presentations.

Tools for Online Games & Ice Breakers

Name	Link	Description
Kahoot!	kahoot.com	A game-based learning platform for quizzes and interactive sessions.
Typeform	typeform.com	A tool for creating interactive and engaging surveys and quizzes.
Mentimeter	mentimeter.com	A tool for creating live polls, quizzes, and interactive presentations.
Jamboard	edu.google.com/products/jamboard	A digital whiteboard for collaboration and brainstorming.
AhaSlides	ahaslides.com	A tool for interactive presentations and live audience engagement.
Skribblo	skribblo	An online drawing and guessing game for interactive icebreakers.
Miro	miro.com	An online whiteboard for team collaboration, brainstorming, and visual facilitation.

Icebreaking & Energizer Ideas

Activity	Description
Two Truths and a Lie	Each participant shares two truths and one lie about themselves. Others guess the lie.
Virtual Scavenger Hunt	Participants find and show items from their surroundings based on prompts.
Emoji Storytelling	Participants describe their day or an experience using only emojis.
Quick Polls	Asking fun, interactive questions using Mentimeter or Kahoot!.
Draw & Guess	Using Jamboard or Whiteboard tools for a quick drawing challenge.
Zoom Background Challenge	Participants set a custom background based on a given theme.
Would You Rather?	Fun decision-making game to spark conversation.
Name That Tune	Playing short clips of songs for participants to guess.

For more details about the activities and additional inspiration, please visit:

- [SessionLab Icebreaker Library](#)
- [Mentimeter Ideas](#)

Online Learning Management Platforms

Name	Link	Description
Thinkific	thinkific.com	A platform for creating and delivering online courses.
Claned	claned.com	A personalized e-learning platform suitable also for self-study courses.
LearnWorlds	learnworlds.com	A platform supporting interactive and social learning.
TalentLMS	talentlms.com	A cloud-based LMS offering ready-made training courses.
Coursera	coursera.org	A learning platform partnering with top universities.
Moodle	moodle.org	An open-source LMS used by educators worldwide.

Tips for Online Facilitation (Handling Tech Issues)

Issue	Solution
Poor Internet Connection	Have a backup device or mobile hotspot ready. Reduce video usage if needed. Having two trainers allows the other to continue if one has connection problems.
Audio Issues	Ensure mic permissions are enabled. Use a headset or an external microphone for better clarity.
Screen Sharing Issues	Check browser permissions. Restart the application if necessary.
Participants Not Engaged	Use polls, breakout rooms, and other interactive elements to boost participation.
Time Zone Conflicts	Use scheduling tools like World Time Buddy to find a suitable time.
Platform Crashes	Have an alternative platform ready (e.g., switch from Zoom to Google Meet).
Background Noise	Use noise-canceling software like Krisp and encourage muting when not speaking.

Additional Resources & Facilitation Organizations

Name	Link	Description
Mischief Makers	mischiefmakers.co	A facilitation training organization.
SessionLab	sessionlab.com	A facilitation technique and workshop planning resource.
The Facilitation Hub	thefacilitationhub.com	A community and resource center for facilitators.